Login using Chrome – uk.mixtelematics.com

MiX Telematics X	
← → C https://uk.mixtelematics.com/#/login	ର୍ 🚖 🚍
	*
	• •
M	X TELEMATICS
LOGIN 🚔	
SELECT LANGUAGE	English
USERNAME	user@organisation.co.uk
PASSWORD	
	KEEP ME SIGNED IN
	Sign in
	FORGOT PASSWORD? CLICK HERE
	CONTACT US

Click on Manage at the top and it will bring a drop down selection box:

MiX Telematics - Assets X		send The Property and parts	
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\mathcal{WX} telematics	MONITOR - MANAGE -	MEASURE ~	Welcome Regan Greeff
CONFIG ADMIN Libraries Templates Configuration groups Plug management MIX Rovi configuration MIX Go configuration SCHEDULER Downloads	CONTACTS Manage contacts SUPPORT TOOLS Standard commands Sync log	DTCO DOWNLOAD MANAGER Settings Company cards Remote task management DTCO files USER ADMIN Users Roles Security groups	OPERATIONS Database administration Data centre administration Organisation settings USER SETTINGS Personal settings User scoring
Uploads			
Reminders due soon	RK61 WGE - Ford Ranger 3	RK61 WGE FM 3607i/3617	i 11/12/2015 08:45 (GMT) 3548690
Perminders overdue	RX57 KLL - Scania 2	RX57 KLL FM 3607i/3617	i 11/12/2015 08:27 (GMT) 3548690! 🐭
	RX57 KLM - Scania 1	RX57 KLM FM 3607i/3617	i 11/12/2015 07:45 (GMT) 3548690: 🐭
	4		· ·
	Last refresh: less than a minute	ago Refresh	



Navigate to DTCO Download Manager and Select Settings:

Click on Install authentication service

MiX Telematics - Schedule X					X
← → C 🗋 https://uk.mixt	telematics.com/#/dtco_download	d_manager/settings		QF	2 =
	<i>i</i> onitor - Manage - Measl	IRE -		★ ☆ ? Welcome Regan Greeff	() f
Scheduler settings EU-DIRECT /	EU-Direct Clients / Clive Barford Limited 🔹				
Authentication service Last ref	fresh: a few seconds ago 🖱 Refresh		Filte	er	
Authentication service	Connection status *	Version	Host	*	
Download service Schedule frequency		No items to display		-	I.
			Install auth	entication service	II.
					II.
					•
https://uk.mixtelematics.com/downloads/	/MiX.DDD.Services.Authentication/MiX.DDD).Services.Authentication.Installer	.exe		

A new application should have downloaded on the bottom left of your screen:

MiX Telematics - Schedule X		h. hours are		ê 🗆 🛛	X
← → C 🗋 https://uk.mix	telematics.com/#/dtco_downlo	ad_manager/settings		Q 🖣 🗧	3 =
\mathscr{WX} telematics	Monitor - Manage - Mea	SURE -	ſ	★ ☆ ? Welcome Regan Greeff	Ċ
Scheduler settings EU-DIRECT /	EU-Direct Clients / Clive Barford Limited	·			
Authentication service Last re	efresh: less than a minute ago 🖉 Refresh		Fil	ter	
Authentication service	Connection status	Version	Host	*	
Download service Schedule frequency		No items to display		~	
			Install aut	thentication service	
MiX.DDD.Services.Aue			2	Show all downloads	×

The application downloaded is: MiX.DDD.Services.Authentication.Installer.exe

Please right click and select run as administrator:

□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	✓ 4y Search Downloads	Q
Organize ▼	er 🔠 🔻 🗍 🔞)
★ Favorites	Date modified Type Size	
Desktop	Iler.exe 11/12/2015 09:30 Application 2,088	3 KE
Downloads		
Uropbox		
🥽 Libraries		
Documents		
J Music		
Videos		
📜 Computer		
🚢 OS (C:)		
🝙 Data (D:)		
KEYTOOLS (G:)		
🚍 regang (\\euswifap02\home		
TIS-COMPACT (I:)		
swindon_common (\\euswi 👻 🖌	III	P.
MiX.DDD.Services.Authentication.Installer Date modified: 11/12/2015 Application Size: 2.03 MB	15 09:30 Date created: 11/12/2015 09:30	

Once installed, ensure that this is setup correctly in Services Manager:

Press Windows Key and R, type in services.msc and press enter:

📼 Run	×
	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	services.msc 🗸
	This task will be created with administrative privileges.
	OK Cancel <u>B</u> rowse

The service should be started and set to automatic start up:

Services		na N. Santa an at					
<u>File Action View H</u> elp							
a 🗐 🗊 🦛 🧇	à 📑 🚺 🧊 🕨 🔳 II ID						
🔍 Services (Local)	O Services (Local)	-					
	MiX Remote DTCO Authentication	Name	Description	Status	Startup 🔺		
	Service	Media Center Extender Service	Allows Med		Disabled		
		Microsoft .NET Framework NGEN v2.0.50	Microsoft		Disablec		
	Start the service	Microsoft .NET Framework NGEN v2.0.50	Microsoft		Disablec		
		Microsoft .NET Framework NGEN v4.0.30	Microsoft		Automa		
	Description:	Microsoft .NET Framework NGEN v4.0.30	Microsoft		Automa		
	Authentication Service for MIX 3D	🍓 Microsoft Antimalware Service	Helps prote	Started	Automa		
	channel between card readers and	鵒 Microsoft iSCSI Initiator Service	Manages In		Manual		
	DTCO's	🍓 Microsoft Network Inspection	Helps guard		Manual		
		🍓 Microsoft Policy Platform Local Authority			Manual ≡		
		🍓 Microsoft Policy Platform Processor			Manual		
		Microsoft Software Shadow Copy Provider	Manages so		Manual		
		🙀 MiX Remote DTCO Authentication Service	Authenticat		Manual		
		🍓 MiX Remote DTCO Download Service	MiX Remot		Manual		
		MiX Telematics USB Socket Service		Started	Automa		
		🥋 Mozilla Maintenance Service	The Mozilla		Manual		
		🔍 Multimedia Class Scheduler	Enables rela	Started	Automa		
		🔍 Net.Msmq Listener Adapter	Receives act		Disablec		
		😪 Net.Pipe Listener Adapter	Receives act		Disablec		
		Ket.Tcp Listener Adapter	Receives act		Disablec		
		Ket.Tcp Port Sharing Service	Provides abi		Disablec		
		NetBalancerService	Helper servi	Started	Automa 🔻		
	Educated (Standard (•		

Double click on the ent	ry to show the properties page
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MiX Remote DTCO	Authentication Service Properties (Local Com
General Log On	Recovery Dependencies
Service name:	MiX Remote DTCO Authentication Service
Display name:	MiX Remote DTCO Authentication Service
Description:	Authentication Service for MIX 3D device providing communications channel between card readers and
Path to executable "C:\Program Files	e: (x86)\MiX Telematics\MiX Remote DTCO Authentication :
Startup typ <u>e</u> :	Automatic
Help me configure	service startup options.
Service status:	Started
<u>S</u> tart	Stop Pause Resume
You can specify th from here.	ne start parameters that apply when you start the service
Start para <u>m</u> eters:	
	OK Cancel Apply

Go back to the browser window and select Manage -> DTCO Download Manager -> Company Cards:

MiX Telematics - Schedule X			
$\leftarrow \Rightarrow \mathbf{C}$ https://uk.	mixtelematics.com/#/dtco_do	wnload_manager/settings	ୟ ¶ ☆ =
	MONITOR - MANAGE -	MEASURE -	★ C ? U Welcome Regan Greeff
CONFIG ADMIN Libraries Templates Configuration groups Plug management MiX Rovi configuration MiX Go configuration SCHEDULER Downloads Uploads	CONTACTS Manage contacts SUPPORT TOOLS Standard commands Sync log	DTCO DOWNLOAD MANAGER Settings Company cards Remote task management DTCO files USER ADMIN Users Roles Security groups	OPERATIONS Database administration Data centre administration Organisation settings USER SETTINGS Personal settings User scoring
https://uk.mixtelematics.com/#/dtcc	o_download_manager/company-cards		*
MiX.DDD.Services.Aue			

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→ C 🖻 htt	ps://uk.mixte	elematics.cor	n/#/dtco_downlo MANAGE - ME/	oad_manager/co	ompany-cards	🚖 🏠 Welcome R	Q 팀 값 ? ((regan Greeff
ompany cards EU	DIRECT / EU-D	All O	ive Barford Limited * ast refresh: a few secon	ds ago C Refresh		Filter Add Company	· Card + +
Available	0	Status •	Card number	Card serial	Expiry date	Host computer	12
Not Av <mark>ail</mark> able	0						
Expired	0	3		No it	terns to display		
MiX.DDD.Services.	Aue.,.					📥 Show all de	ownloads

If the service has not been started correctly or the PC requires a reboot, you may see the following message:

MiX Telematics - Company X	
← → C https://uk.mixtelematics.com/#/dtco_download_manager/company-cards/details	ର ୩ 🏡 🔳
WX TELEMATICS MONITOR - MANAGE - MEASURE -	Welcome Regan Greeff
Company cards / EU-DIRECT / EU-Direct Clients / Clive Barford Limited	
Add company card	Cancel Save
Unable to detect the MiX DTCO authentication service. The MiX DTCO authentication service must be running in order to proceed.	
WiX.DDD.Services.Aue.,.	▲ Show all downloads ×

Click on the green plus button to add the company card:

If the service has been installed successfully, you may then be prompted to remove and then reinsert the company card:

MiX Telematics - Company X	
← → C 🔒 https://uk.mixtelematics.com/#/dtco_download_manager/company-cards/details	ସ ¶ ☆ ≡
	Welcome Regan Greeff
Company cards EU-DIRECT / EU-Direct Clients / Clive Barford Limited	
Add company card	Cancel Save
Please remove the company card from the card reader if inserted and insert it again.	

After a short while, the company card details should come up prompting you to enter the card number and expiry date. Remove the card from the card reader and enter those details found on the front of the company card in the fields provided, **remember to re-insert the card once completed**:

	oad_manager/company-cards/details	Q 🕈 🔀
dd company card		Cancel Save
Company card details Card serial • 0004D707041014AD	Card number *	
Host computer • EUSWINB058	Expiry date * Example: 11/12/2015	